Susan Benton, President and CEO, Urban Libraries Council (ULC)

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Susan Benton is President and CEO of the Urban Libraries Council. She has worked with libraries and local governments for over 30 years. Susan's professional career has been dedicated to assisting city and county executives initiate and manage change in their organizations so that citizens and businesses are receiving the strongest possible services. She came to ULC from her position as Research, Development and Strategic Partners Executive at the International City/County Management Association.

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